

# Virginia's National Core Indicators (NCI) Project

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## 2014 Child Family Survey Report Children Under the Age of 18 Who Use Services

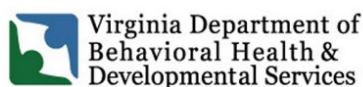
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Prepared by:

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## NATIONAL CORE INDICATORS

### ***IN VIRGINIA***

This report includes information from a sample of family members of children under the age of 18 with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers.

Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at [padinora@vcu.edu](mailto:padinora@vcu.edu).

**Visit our website at:**  
**[www.vcu.edu/partnership/nci/](http://www.vcu.edu/partnership/nci/)**

# NCI Child Family Survey

It is important to note that survey responses may not be representative of the experiences of families across Virginia; results only represent the opinions of those who responded to the survey.

## About the families who responded to the survey

A total of  
**182**  
families  
completed the survey  
(24% response rate)

The majority of respondents (74%) have some college or a college degree.

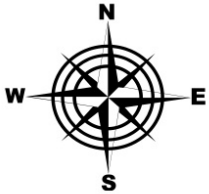
**33%**  
of families reported out of pocket expenses for their child between \$1,001-\$10,000

**28%**  
of families were single parent households

The majority of respondents were under 55 years old (75%); 23% were between the ages of 55 and 74.

For family's household income, 25% were below \$25,000, 42% were between \$25,000 and \$50,000, and 33% were over \$75,000.

## Regions in Virginia where respondents live



Northwest = 16%

Southwest = 30%

Northern = 19%

Central = 20%

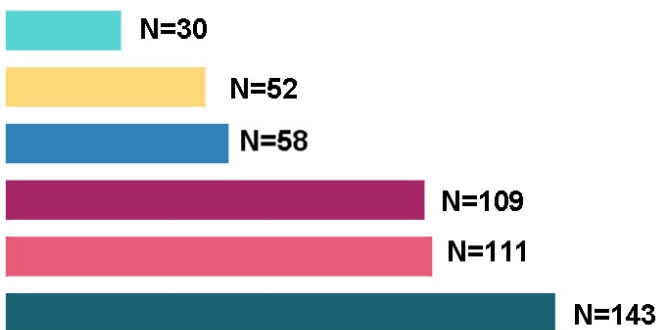
Eastern = 15%

## About respondents' children with intellectual or developmental disabilities (I/DD) who use Medicaid services

**63%** of children are males; 37% females

**50%** of children need "complete" help with daily activities

**75%** of children are between 13 and 18 years old; 16% are between 9 and 12 years old



Children's Disabilities

■ mental illness   
 ■ cerebral palsy   
 ■ seizure disorder  
■ intellectual disability   
 ■ autism   
 ■ other

(Families checked all that apply)



**67%** of children need some or extensive support to manage behavior challenges



**64%** of children require medical services less than once a month; 23% require services at least once a month

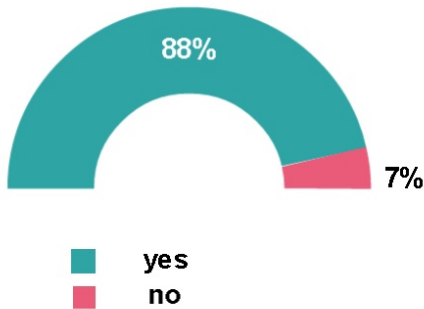


**41%** of children receive social security benefits

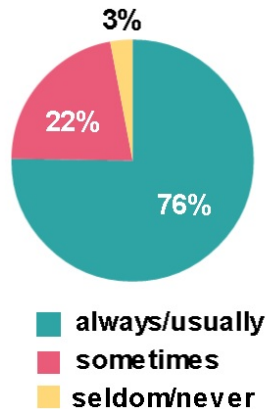
# NCI Family Experiences with Supports and Services

## IMPACT & SATISFACTION

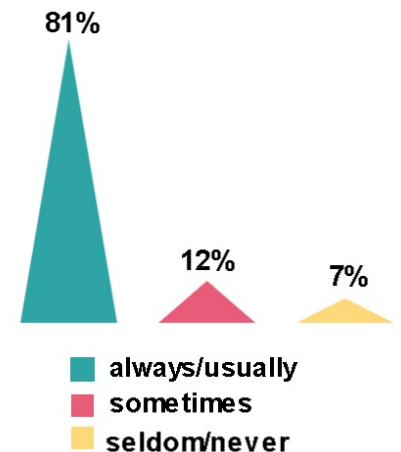
Supports and Services Have Made a Positive Difference





Overall Levels of Satisfaction with Supports and Services




Supports and Services Change When Child's Needs Change





 **54%** of families reported that the child's plan included all supports and services the child needs

 **66%** of families reported that child receives all services in the plan

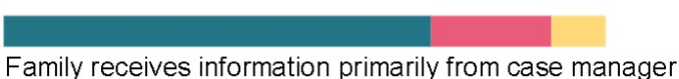
## AVAILABILITY, ASSISTANCE, & INVOLVEMENT


 **70%** of families reported that supports were "always/usually" available when needed


 **71%** of families reported that supports were "always/usually" within reasonable distance from home; 14% said "seldom/never"

 **87%** of families reported that they could contact their support coordinator/case manager when needed; 66% know whom to talk with if there is a problem with their support coordinator/case manager

### INFORMATION ABOUT SERVICES



 **56%** of families reported that CRISIS services were provided when needed (n=24)

 **84%** of families reported that they had access to MENTAL HEALTH services (n=106), with 86% reporting satisfaction with quality of services (n=88)

 **36%** of families reported that OTHER services were needed (n=64)

 always/usually    sometimes    seldom/never