



Virginia's National Core Indicators (NCI) Project

Fiscal Year 2015 Adult Family Survey Report

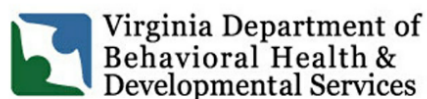
Family Members Over the Age of 18
Who Use Services

Prepared by:

Partnership for People with Disabilities

Virginia Commonwealth University

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NATIONAL CORE INDICATORS

IN VIRGINIA

This report includes information from a sample of family members of adults with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers; adults who live in state training centers, community ICFs-IID, and nursing facilities; and adults who have recently moved out of state training centers.

Family members responded to one of two surveys:

- 1) a survey for families who have an adult family member over 18 who lives in the family home, or
- 2) a survey for families who have an adult family member over 18 who lives outside of the family home.

Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at padinora@vcu.edu.

Visit our website at:
www.vcu.edu/partnership/nci/

NCI Adult Family Surveys

2015 Fiscal Year

It is important to note that survey responses may not be representative of the experiences of families across Virginia; results only represent the opinions of those who responded to the survey.

About the families who responded to the survey

A total of
430
families completed
the survey
(27% response rate)

104
of the families
have a family
member living at
home

326
of the families
have a family
member living
outside of the
family home

The majority of respondents (61%) were between the age of 55 and 74. Respondents whose family members are living outside of the family home were older.*

The majority of respondents (57%) do not have a college degree. Respondents whose family members are living outside of the family home were more highly educated.*

The majority of respondents (60%) have a household income below \$50,000 and 35% have an income below \$25,000.

About respondents' family members with intellectual or developmental disabilities (I/DD) who use Medicaid services



76% of people live outside of the family home



45% of people need "complete" help with daily activities; however, those living outside of the family home have greater reported needs*



65% of people are under 55 years old. Those who live outside of the family home are older (Mean = 51) as compared to people who live in the family home (Mean = 35)*



66% of people need some or extensive support to manage behavior challenges; however, those who live outside of the family home reportedly need more support for behavior challenges as compared to people who live in the family home*



55% of people require medical services less than once a month; however, those who live outside of the family home reportedly have greater medical needs as compared to people who live in the family home*

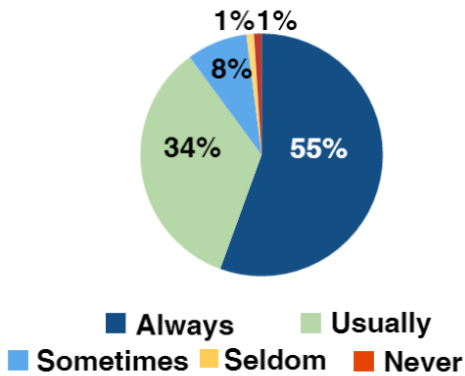
* Indicates statistically significant differences between groups

NCI Family Experiences with Supports and Services

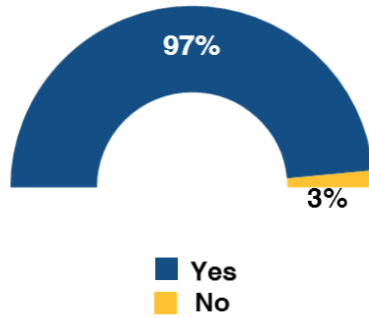
2015 Fiscal Year

IMPACT & SATISFACTION

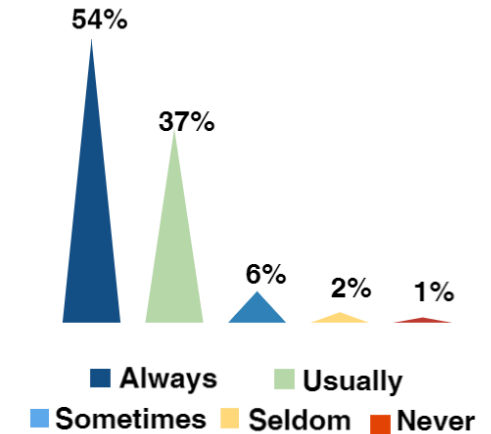
Overall Levels of Satisfaction with Supports and Services



Supports and Services Have Made a Positive Difference



Supports and Services Change When Service Recipient's Needs Change



Respondents who have family members who live outside of the family home are "Always/Usually" satisfied with services (94%) more often than those whose family members live in the family home (76%)*

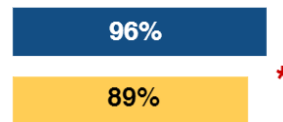
Respondents who have family members who live outside of the family home report that supports and services change when needs change ("Always/Usually") (95%) more often than those whose family members live in the family home (80%)*

ASSISTANCE & INVOLVEMENT

Respondents who have family members who live outside of the family home report higher rates of system assistance and involvement than those whose family members live in the family home



94% of respondents reported that they can "Always/ Usually" contact their family member's support coordinator/case manager/social worker when they need to.



93% of respondents reported that they knew whom to talk with if they had a problem with their family member's case manager/ service coordinator/social worker.



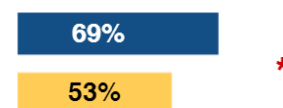
86% of respondents reported that they "Always/Usually" have enough information to participate in planning.



91% of respondents reported that family members who use ID/DD Medicaid services participate in community activities.



65% of respondents reported that their family member has enough supports to work/volunteer in the community.



* Indicates statistically significant differences between groups