



Virginia's National Core Indicators (NCI) Project

Fiscal Year 2015 Child Family Survey Report

Children Under the Age of 18
Who Use Services

Prepared by:

Partnership for People with Disabilities

Virginia Commonwealth University

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NATIONAL CORE INDICATORS

IN VIRGINIA

This report includes information from a sample of family members of children under the age of 18 with intellectual and developmental disabilities (I/DD) who use services from the Intellectual Disability (ID), Individual and Family Developmental Disabilities Support (DD), and Day Support (DS) Waivers.

Virginia participates in the National Core Indicators (NCI) Project as part of the state's effort to measure the quality of I/DD services and system performance.

Questions about this report should be referred to Parthy Dinora at padinora@vcu.edu.

Visit our website at:
www.vcu.edu/partnership/nci/

NCI Child Family Survey

Fiscal Year 2015

It is important to note that survey responses may not be representative of the experiences of families across Virginia; results only represent the opinions of those who responded to the survey.

About the families who responded to the survey

A total of
149
families
completed the survey
(21% response rate)

The majority of respondents (70%)
have some college or a
college degree.

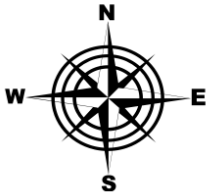
28%
of families
reported out of
pocket expenses
for their child
between
\$1,001-\$10,000

28%
of families
were single
parent
households

The majority of respondents
were under 55 years old (74%);
22% were between the ages of
55 and 74.

For family's household income,
30% were below \$25,000,
38% were between \$25,000 and \$75,000,
and 32% were over \$75,000.

Regions in Virginia where respondents live



Northwest = 20%
Northern = 16%

Southwest = 26%
Central = 20%

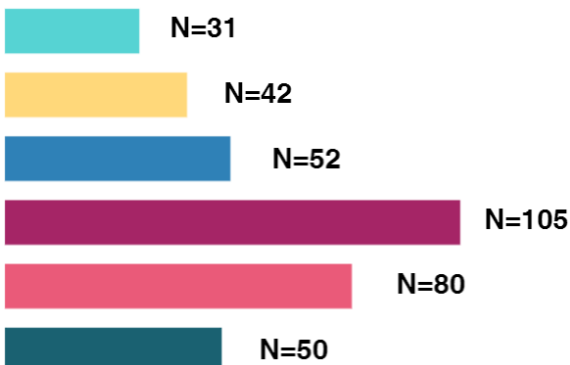
Eastern = 18%

About respondents' children with intellectual or developmental disabilities (I/DD) who use Medicaid services

66% of children
are males; 34%
females

44% of children
need "complete" help
with daily activities

75% of children are
between 13 and 18 years
old; 17% are between 9
and 12 years old



Children's Disabilities

mental illness cerebral palsy seizure disorder
intellectual disability autism other

(Families checked all that apply)



70% of children need some or
extensive support to manage
behavior challenges



63% of children require
medical services less than once a
month; 21% require services at
least once a month, and 16% at
least once a week



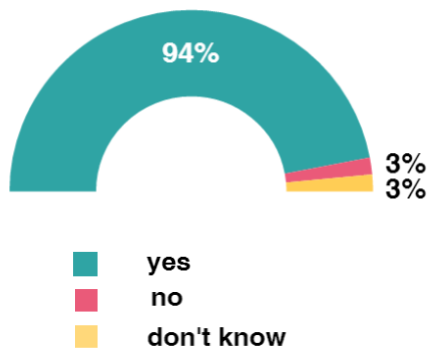
45% of children receive social
security benefits

NCI Family Experiences with Supports and Services

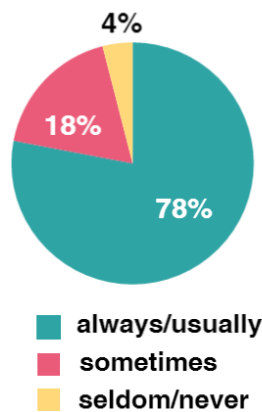
Fiscal Year 2015

IMPACT & SATISFACTION

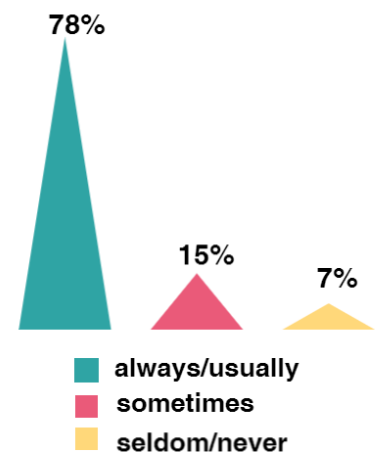
Supports and Services Have Made a Positive Difference





Overall Levels of Satisfaction with Supports and Services




Supports and Services Change When Child's Needs Change





 **67%** of families reported that the child's plan included all supports and services the child needs

 **74%** of families reported that child receives all services in the plan

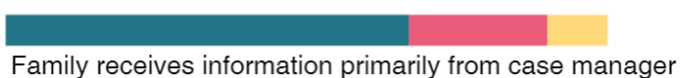
AVAILABILITY, ASSISTANCE, & INVOLVEMENT


 **78%** of families reported that supports were "always/usually" available when needed


 **78%** of families reported that supports were "always/usually" within reasonable distance from home; 14% said "seldom/never"

 **91%** of families reported that they could "usually/always" contact their support coordinator/case manager when needed; 66% know whom to talk with if there is a problem with their support coordinator/case manager

INFORMATION ABOUT SERVICES



 **65%** of families reported that CRISIS services were provided when needed (n=26)

 **83%** of families reported that they had access to MENTAL HEALTH services (n=90), with 77% reporting satisfaction with quality of services (n=72)

 **40%** of families reported that OTHER services were needed (n=56)

