WEBSITES REFERENCED IN SERVICES FACILITATION TRAINING MODULES

AGENCY ROLES IN SERVICES FACILITATION:

Department of Medical Assistance Services (DMAS): (All Waivers) Main site: http://www.dmas.virginia.gov/ Long Term Care: http://www.dmas.virginia.gov/Content_pgs/ltc-home.aspx Commonwealth Coordinated Care Program: http://www.dmas.virginia.gov/Content_pgs/mltsshome.aspx Medicaid Waivers: http://www.dmas.virginia.gov/Content_pgs/ltc-wvr.aspx Provider Manuals https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual Provider Resources: https://www.virginiamedicaid.dmas.virginia.gov/wps/portal Provider Search: https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/SearchForProviders

Forms Search: https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderFormsSearch Appeals: http://www.dmas.virginia.gov/Content_pgs/appeal-home.aspx Reimbursement Rates: http://www.dmas.virginia.gov/Content_pgs/ltc-wvr.aspx Provider Enrollment: https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderEnrollment

Department of Social Services (DSS): (Screening, CCC Plus Waiver only) Main site: http://www.dss.virginia.gov/ Main site Medical Assistance Programs: http://www.dss.virginia.gov/benefit/medical_assistance/index.cgi Local DSS: http://www.dss.virginia.gov/localagency/

Department of Health: (Screening, CCC Plus Waiver only) Main site: http://www.vdh.state.va.us/ Local Health Departments: http://www.vdh.state.va.us/LHD/index.htm

Department of Behavioral Health and Developmental Services (DBHDS): (Service Authorization, DD Waivers only: CL & FIS)

Main site: www.dbhds.virginia.gov/

Office of Developmental Srvs.: http://dbhds.virginia.gov/developmental-services Human Rights Regulations: http://23.29.59.140/behavioral-health/human-rights

Community Services Boards/Behavioral Health Authorities: (Screening, DD Waivers only: CL & FIS) http://www.dbhds.virginia.gov/individuals-and-families/community-services-boards http://www.vacsb.org/

CURRENT SERVICE AUTHORIZATION CONTRACTORS (CCC Plus and DD Waivers)

DMAS Service Authorization: http://www.dmas.virginia.gov/Content_pgs/pa-home.aspx KEPRO for CCC Plus Waiver Fee for Service Authorizations: National site: http://www.kepro.com/ KEPRO Virginia site: http://dmas.kepro.com/ Commonwealth Coordinated Care Program MAXIMUS site: https://cccplusva.com/ Commonwealth Coordinated Care Program DMAS site: http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx Virginia Waiver Management System (WAMS) for DD Waivers:

https://www.wamsvirginia.org/SSO3/Ltss.Thinktecture/Identity/login?signin=d996e09e919d0213ee63d e084cd38b6f

CURRENT FISCAL/EMPLOYER AGENT (All Waivers)

Public Partnerships, LLC (PPL) National Site: www.publicpartnerships.com/ Virginia site: www.publicpartnerships.com//programs/virginia/fiscal/index.asp Virginia EOR/Attendant Forms: http://www.publicpartnerships.com/programs/virginia/fiscal/index.html

PERSON-CENTERED PRACTICES:

Partnership for People with Disabilities website: http://www.personcenteredpractices.org

EOR TRAINING RESOURCES:

DMAS EOR Manual: http://www.dmas.virginia.gov/Content_pgs/ltc-wvr.aspx PPL How To Guides for EORs and Attendants: http://www.publicpartnerships.com/programs/virginia/fiscal/index.html Your Guide to Directing Your Own Supports in Virginia: http://personcenteredpractices.org/pdfs/SD_Guide_7_18_11.pdf

MEDICAID FRAUD:

Provider Fraud: https://oig.hhs.gov/fraud/report-fraud/index.asp Recipient Fraud: http://www.dmas.virginia.gov/Content_atchs/rcp/rcp-med_fraud.pdf

MANDATED REPORTING (ABUSE, NEGLECT) (All Waivers)

Child and Adult Protective Services hotline numbers https://www.dss.virginia.gov/about/abuse.cgi

ENROLLING AS A SERVICES FACILITATOR (All Waivers)

Provider Enrollment: https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderEnrollment National Provider Identifier https://nppes.cms.hhs.gov/NPPES/Welcome.do List of Excluded Individuals/ Entities (LEIE) database: https://www.oig.hhs.gov/exclusions/exclusions_list.asp (please copy and paste this link in your browser if it does not open with control/click)

OBTAINING REFERRALS

Community Services Boards: http://www.vacsb.org/csb-bha.html (DD Waivers only) Commonwealth Coordinated Care Program: http://www.dmas.virginia.gov/Content_pgs/mltssproinfo.aspx

Local DSS's (*Fee for Service only*): http://www.dss.virginia.gov/localagency/ (*CCC Plus Waiver only*) Local Departments of Health (*Fee for Service only*) http://www.vdh.virginia.gov/LHD/ (*CCC Plus Waiver only*)